GENERAL AGREEMENT CONDITIONS APPLICABLE TO CONTRACTS SIGNED BY AROLA ADUANAS Y CONSIGNACIONES SL. IN ITS CAPACITY AS TRANSPORT ORGANISER/FREIGHT FORWARDER AND/OR CONSIGNEE AGENT

Registered in the Valencia and Province Movable Property Registers.

PART 1 - GENERAL PROVISIONS.

1.1 - These general conditions are applicable to all Agreements signed by AROLA ADUANAS Y CONSIGNACIONES SL when acting as Ship Consignee Agent (Provisions Part 2) and when acting as freight forwarder to organise transport (Part 3) and related activities.

It is understood that there is a contract between AROLA ADUANAS Y CONSIGNACIONES SL and the client, or between the principal of AROLA ADUANAS Y CONSIGNACIONES SL (when acting as consignee agent) and the client, when the client accepts the transport offer, and that acceptance has reached AROLA ADUANAS Y CONSIGNACIONES SL. From that moment, the relationship between the client and AROLA ADUANAS Y CONSIGNACIONES SL will be governed by the provisions of these general conditions.

1.2. Definition of Consignee Agent: A person who, on behalf of the owner or shipping company, is responsible for the material and legal procedures necessary for the dispatch and other tasks for the ship in port. They are responsible for the payment of the expenses that arise from the ship being docked at the port and, depending on the case, of the commercial management of the interests of the shipowner or shipping company in the port under its influence, and signing transport contracts and bills of lading on behalf of the shipowner or shipping company.

1.3. Definition of Freight Forwarder: Intermediary that organises international transportation and tasks carried out under the customs transit regime, including the following: i) Contracting the transport that has been contracted in their own name with the carrier, as a loader; they will be known to the actual shipper as the carrier, and ii) The reception and making available to the carrier designated by the shipper, the merchandise sent to them as consignees.

1.4. Definition of Client: Person who contracts the services provided by AROLA ADUANAS Y CONSIGNACIONES SL, and also the shipper, sender, receiver and recipient of the merchandise, or any person acting on their behalf.

1.5. The Client has a copy of these general conditions at their disposal, registered in the Barcelona Movable Property Registry and in the General Contracting Conditions at the AROLA ADUANAS Y CONSIGNACIONES SL offices in C/Palaudarias no. 11-13 (CP08004) Barcelona, Spain, which are also published and can be accessed on the website:

www.arola.es Likewise, all electronic correspondence from AROLA ADUANAS Y CONSIGNACIONES SL refers to these general conditions, and will contain a link so that they can be consulted.

1.6. These general conditions will be governed and interpreted by Spanish law.

PART 2 - SHIP CONSIGNEE AGENT.

1 - Representation.

1.1. The signing of bills of lading by the shipowner or shipping company represented by AROLA ADUANAS Y CONSIGNACIONES SL and the contracting of complementary services to maritime transport is always carried out on behalf of the shipowner or shipping company identified in the bill of lading or in previous correspondence with name and address.

1.2. The invoicing of freight, import expenses and complementary transport services by AROLA ADUANAS Y CONSIGNACIONES SL does not endow it with the status of carrier, as it is one of the functions of its status as consignee agent.

1.3. The client will not file a liability action against AROLA ADUANAS Y CONSIGNANCIONES SL for loss or damage to the merchandise of any kind (including commercial damages and damages due to delay) that occurred during the execution of the transport contract signed with the shipping company represented by AROLA ADUANAS Y CONSIGNACIONES SL.

2 - Documentation.

2.1. The client has the shipping company's bill of lading and all its clauses at their disposal; the conditions are fully applicable to the contracted transportation and by extension, to the consignee.

2.2. In the hypothetical event that a liability action, whether contractual or non-contractual, is filed against AROLA ADUANAS Y CONSIGNACIONES SL for loss or damage of any kind to the transported merchandise (including commercial damages and damages due to delay), AROLA ADUANAS Y CONSIGNACIONES SL can make use of the conditions of the bill of lading of the shipping company that covers the merchandise in question, and they may use to their benefit all the limitations, benefits and exemptions provided in the bill of lading, including applicable law and jurisdiction clauses in international agreements, and laws and regulations applicable to the transportation as if it were the carrier.

3 - AROLA ADUANAS Y CONSIGNACIONES SL responsibility

3.1. AROLA ADUANAS Y CONSIGNANCIONES SL has no responsibility for the execution of the transportation contracted as an agent on behalf of its principal.

3.2. In the event that the applicable legal system allows the carrier's liability to be extended to its consignee agent, the liability of AROLA ADUANAS Y CONSIGNACIONES SL may in no case exceed that which would correspond to the actual carrier in accordance with current legislation. In particular, AROLA ADUANAS Y CONSIGNACIONES SL will have the right to limit

its liability in accordance with Law 14/2014 on Maritime Navigation, the Hague Visby Rules, or any other regulations that may be applicable as indicated in the bill of lading, and may also make use of the contractual liability limits set forth in the shipper's bill of lading.

4 - Client's responsibility.

4.1. The client is responsible for the descriptive data of the merchandise, weight and brands. In particular, they assume the obligation to declare whether the merchandise is hazardous, in accordance with that required by current legislation.

4.2. The client is responsible for paying the freight and any expenses derived from the contracted operation. Even in the event that the freight and expenses were payable at destination, the shipper is jointly and severally responsible for the payment together with the recipient. The price of transport and other services is available to the client according to the current rate at the time of contracting.

Lost or damaged merchandise will also accrue the agreed freight.

Failure to pay within the agreed period will place the client in arrears; the amount owed will be automatically applied to them without the need for a notice of termination or any summons by AROLA ADUANAS Y CONSIGNACIONES SL or its principal, and the interests set by the art. 7 of Law 3/2004, of 29 December, which establishes measures to combat late payment in commercial operations.

4.3. The merchandise are subject to a right of retention to respond for the payment of freight, expenses, delay fees, occupations and any other expenses that are generated by their transport and storage until the moment they are delivered to the recipient. This lien may be exercised against the shipper and consignee whether the freight is payable at origin or at destination.

In the event of freight payable at origin and in one instalment, up front, AROLA ADUANAS Y CONSIGNACIONES SL reserves the right to withhold and not deliver to the client the original bill of lading, as representatives of the merchandise, until the freight and other expenses generated at source are paid.

4.4. In case of delay/non-delivery due to causes attributable to the shipper or recipient (absence of the recipient, incorrect data, rejection of the merchandise, failure to pay the freight, custom issues, etc.) AROLA ADUANAS Y CONSIGNACIONES SL will have the option, but not the obligation, to request a file for the deposit and sale of the merchandise before a Public Notary (or what is appropriate according to current legislation). All the expenses that are generated by the deposit of the merchandise until its sale/destruction/delivery, including any container delay fees, surface occupations expenses and Customs fines, will be paid by the client.

5- Protest in case of damage, loss or delay.

5.1. In the event of damage, loss or delay of the transported merchandise, the client must make a written complaint to AROLA ADUANAS Y CONSIGNACIONES SL within the deadlines and with the requirements established by the regulations applicable to the specific case.

5.2. Notwithstanding the foregoing, the client will be obliged to allow AROLA ADUANAS Y CONSIGNACIONES SL, or the person designated by AROLA ADUANAS Y CONSIGNACIONES

SL, to inspect the damaged merchandise. Likewise, the client must provide AROLA ADUANAS Y CONSIGNACIONES SL with all the supporting documentation for the claim.

6 - Prescription and expiration of actions.

6.1. No liability will be accepted against the carrier, or, where appropriate, against AROLA ADUANAS Y CONSIGNACIONES SL, if the claim is not filed before the competent jurisdiction within a maximum period of one year from the delivery of the merchandise or from when they should have been delivered.
6.2. The claim for freight and related expenses will have a limitation period of one year from the expiration date of the invoice.

PART 3 - FREIGHT FORWARDER.

1 - Documentation

1.1. The dockets or bills of lading corresponding to the effective execution of all or part of the transport, will be available during their entire validity. They will always be established by companies that submit to international Agreements in force, and will comply with the terms of said Agreements. If this is not possible in one part of the route, it will be contracted with others that do have such recognition or legal status as national or international carriers, as appropriate.

2. Client's responsibility.

2.1. The client guarantees to AROLA ADUANAS Y CONSIGNACIONES SL that the declaration of the merchandise is accurate, in terms of its characteristics, description, brands, numbers, quantity, weight and volume; the sender and/or recipient will be responsible for any losses, damages, breakdowns and/or penalties that may be caused to third parties by the inaccuracy of the aforementioned data, as well as those derived from inadequate, defective, or misused packaging that causes damage or harm to the merchandise or handling equipment or means of transport, even when such inaccuracies or deficiencies appear in operations not carried out directly by AROLA ADUANAS Y CONSIGNACIONES SL, who will also be indemnified for the additional expenses caused by such causes.

In the transport of refrigerated/frozen merchandise, the client will be responsible for providing AROLA ADUANAS Y CONSIGNACIONES SL with the appropriate configuration for its execution. Likewise, the client will be responsible for conditioning and preparing the refrigerated/frozen merchandise for its subsequent transport. In no case will AROLA ADUANAS Y CONSIGNACIONES SL be responsible for damages to this type of merchandise during transport, when such damages are the result of errors in configuration or poor conditioning/preparation of the merchandise.

2.2. The sender is obliged to inform AROLA ADUANAS Y CONSIGNACIONES SL when the merchandise delivered for transport is hazardous, and about any precautions that, if applicable, must be taken.

2.3. In the event of omission or insufficient information, the sender will be liable for the damages caused by the merchandise, and AROLA ADUANAS Y CONSIGNACIONES SL has the right to be reimbursed for any expenses caused for this reason, and will be exempt from any responsibility should the merchandise have to be unloaded, destroyed, neutralised or rendered harmless, as circumstances require, without compensation.

2.4. The client is responsible for paying the freight and any expenses derived from the contracted operation. Even in the event that the freight and expenses were payable at destination, the shipper is jointly and severally responsible for the payment together with the recipient.

Lost or damaged merchandise will also accrue the agreed freight.

2.5. The client is responsible for the merchandise once it reaches the agreed destination point. In the event of non-delivery or delay for reasons attributable to the client, they will assume responsibility for the payment of all expenses generated by the custody of the merchandise, including container delays and surface occupations. The recipient, if different from the contracting party, will be jointly and severally responsible with the contracting party for any expenses generated by the non-removal of the merchandise.

3. Extent and Limits of AROLA CUSTOMS AND CONSIGNATIONS SL responsibility

3.1 AROLA ADUANAS Y CONSIGNACIONES SL is responsible for damages resulting from loss, damage or delay in delivery if the event that caused the damage occurred between the time the merchandise was received by the company and the time it was delivered. However, the company will not be responsible for facts or actions that result or derive from faults or negligence of the sender or the recipient; of any defects inherent to the merchandise; for strikes, lock-outs or other labour disputes that affect the process; or any other cause that AROLA ADUANAS Y CONSIGNACIONES SL could not have avoided or whose consequences could not have been prevented by using reasonable diligence.

3.2. The company is not responsible for compliance with instructions given after the issuance of the shipping or transport documents, or for any contingency derived from instructions been given afterwards.

3.3. The responsibility of AROLA ADUANAS Y CONSIGNACIONES SL for its own acts will be limited to what is determined by sector standards or International Agreements applicable to each case.

3.4. The accumulated responsibility of AROLA ADUANAS Y CONSIGNACIONES SL will not exceed the limits of responsibility for the total loss of the merchandise. AROLA ADUANAS Y CONSIGNACIONES SL will not accept any responsibility for consequential damages, whether direct or indirect, including, but not limited to, loss of benefits, loss of opportunity, consequences from delays and route deviations, for whatever reason.

3.5. These limitations will apply to all claims made against AROLA ADUANAS Y CONSIGNACIONES SL, regardless of whether the claim is based on contractual liability or non-contractual liability.
3.6. Special Drawing Rights (SDR) are understood to be the unit of account as defined by the International Monetary Fund.
3.7. When the responsibility derives from facts or actions that occurred during the execution of the transport, and if AROLA ADUANAS Y CONSIGNACIONES SL were to be subrogated in it, in no case may it exceed that assumed by railway, navigation, air, transport, road, or warehouse companies, or by any intermediary involved in the course of transport, in accordance with current international regulations and conventions.

4. Price of the Contracted Services.

4.1. The transport and other services that are the object of the business activity carried out by AROLA ADUANAS Y CONSIGNACIONES SL are understood to be contracted in accordance with the rates in force at the time of contracting and within the limits established therein. If there are no rates, the contracting will be carried out at usual or market prices corresponding to the location where it is carried out.
4.2. Any additional expenses that occur as a result of events or circumstances subsequent to the date of contracting or, where appropriate, to the date of issuance of the shipping or transport documents, shall be borne by the client, provided they are duly justified and are not due to the fault or negligence of any of those who have intervened in the provision of the contracted services.
4.3. The payment of any expenses and services provided by AROLA ADUANAS Y CONSIGNACIONES SL will be made in one instalment, up front, unless special conditions are previously agreed. Failure to pay within the agreed period will place the client in arrears; the amount owed will be automatically applied to them without the need for a notice of termination or any summons by AROLA ADUANAS Y CONSIGNACIONES SL and the interests set by the art. 7 of Law 3/2004, of 29 December, which establishes measures to combat late payment in commercial operations.
4.4. Claims for freight and related expenses will have a limitation period of one year.
4.5. AROLA ADUANAS Y CONSIGNACIONES SL has the right to withhold the merchandise for all the amounts owed to it by virtue of the services entrusted to it by the sender and/or recipient or their representatives, and may request before a Notary the deposit and sale of said merchandise. The company may enforce its right by any means it deems appropriate and admissible in accordance with the laws of the location where those rights are being exercised or, failing that, the dispatch location or the location where they were to be delivered. This right of retention, deposit and sale may be exercised against the sender and/or recipient whether the transport is payable at origin or at destination.
If the merchandise are lost or destroyed, AROLA ADUANAS Y CONSIGNACIONES SL has the same rights mentioned above regarding the compensation paid by insurance companies, transport companies or others.

In the event of freight payable at origin, AROLA ADUANAS Y CONSIGNACIONES SL reserves the right to withhold and not deliver to the client the original bill of lading, as representatives of the merchandise, until the freight and other expenses generated at source are paid.

5. Insurance.

5.1. AROLA CUSTOMS AND CONSIGNATIONS SL does not insure for loss or damage during the handling, storage or transport of the merchandise, unless the client specifically instructs it in writing.

5.2. When the client has been instructed to insure the merchandise, AROLA ADUANAS Y CONSIGNACIONES SL will proceed to do so on behalf of the client as their agent.

5.3. In the event that insurance has been taken out for the merchandise, unless expressly indicated, it will be under ICC A conditions, with its exclusions regarding the origin and destination of the merchandise and any other that is applicable at the time of contracting. The client is advised to read about applicable exclusions.

6. Notification and Expiration.

6.1. In the case of losses, damage or delays occurring in the material execution of the transport, complaints and claims must be formulated under the terms and conditions indicated in the bills of lading, docket, etc., or, failing that, those established by international conventions regulating the modality of transport in question.

6.2. Notwithstanding the foregoing, the client will be obliged to allow AROLA ADUANAS Y CONSIGNACIONES SL, or the person designated by it, to inspect the damaged merchandise. Likewise, the client must provide AROLA ADUANAS Y CONSIGNACIONES SL with all the supporting documentation for the claim.

6.3. All actions related to the services provided by AROLA ADUANAS Y CONSIGNACIONES SL will expire one year from the delivery of the merchandise to the recipient or from the day they should have been delivered, unless legal actions are initiated against them before the competent jurisdiction.

6.4. This–notwithstanding the expiration of the actions derived from the material realisation of the different transport operations–will occur within the time indicated in the dockets, bills of lading, etc., or, where appropriate, the international conventions that regulate the different modes of transport; this time limit will start according to that established in such documents or Agreements.

7. Applicable Law and Jurisdiction.

7.1 All contracts signed by AROLA ADUANAS Y CONSIGNACIONES SL as freight forwarder will be governed and interpreted in accordance with Spanish legislation.

7.2 Any dispute, action or claim that could be brought against AROLA ADUANAS Y CONSIGNACIONES SL, its employees and/or dependents in relation to said contracts will be subject to Spanish jurisdiction, specifically to the Courts of Barcelona, with the client expressly waiving any other jurisdiction.

PART 4 - DATA PROTECTION

To the extent that the General Data Protection Regulation (EU) 2016/679 and Organic Law 3/2018 on Data Protection are applicable, AROLA ADUANAS Y CONSIGNACIONES SL acts independently as data controller, and will process any personal data that may be collected from clients or interested parties relating to natural persons acting on behalf of the other Parties, or that may otherwise be mentioned in contracts or communications, and, where appropriate, of those who replace them in the future, in accordance with the provisions of this clause.

The purpose of the processing, as well as its legal basis, is the fulfilment of the rights and obligations derived from the contracts entered into with AROLA ADUANAS Y CONSIGNACIONES SL. All processing is strictly necessary for this purpose. No automated decisions will be made that may affect the interested parties. The data will be kept for the entire duration of the contracts and for the time necessary to comply with the legal and contractual obligations related to their execution. The data will be processed only by AROLA ADUANAS Y CONSIGNACIONES SL and–to the extent necessary to comply with the purpose of the processing or due to a legal obligation–by those third parties to whom the parties are legally or contractually obliged to communicate them to.

The interested parties may exercise, under the terms provided for by the legislation in force at any time, their rights to request access to their personal data, its rectification or deletion, the limitation of its processing, its transfer, as well as their right to oppose its processing, by communicating the request in writing to the party in question.